

## **SECTION 17**

### **CLAIMS APPEAL AND REVIEW PROCESS**

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#### **17.1 Appeal of Denied Claims**

A denial of payment of costs may be appealed in writing to the Regional Fire Resource Coordinator within 30 days of the notice of the denial. The Regional Fire Resource Coordinator will seek to determine the facts of the claim and resolve the appeal. If resolution cannot be reached, the Regional Fire Resource Coordinator will take the appeal to the State Fire Defense Committee for review and recommendation.

#### **17.2 Review of Appeal**

The State Fire Defense Committee will review appeals within 90 days of receipt and may request from the claimant such other records, documents, or statements as are needed for its review. After review, the State Fire Defense Committee will make a recommendation to the Adjutant General for disposition.

#### **17.3 Decision on Appeal**

The Adjutant General will receive the State Fire Defense Committee's recommendation and within 30 days of receipt make a determination on the appeal. The claimant will be advised, in writing, of the decision by the Adjutant General.